



DEPARTMENT OF THE TREASURY  
INTERNAL REVENUE SERVICE  
ATLANTA, GA 30308

WAGE AND INVESTMENT DIVISION

Date: April 15, 2013

Dear Bank on Sacramento:

As the filing season comes to an end, I want to personally thank you and your affiliates for your support of the Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs. I am amazed at the outstanding accomplishments you have made to deliver a much-needed service to millions of taxpayers nationwide.

Every filing season is different and we generally find ourselves facing new challenges each year. As always, you generously gave of your time and worked with us to deliver another great filing season. I applaud your efforts and look forward to continued communication to establish the best strategy for future improvement opportunities.

I also want to thank those of you who were able to participate in the Alternative Filing Strategy. Providing this option allowed us to better meet taxpayers' needs and expand our reach with our free services. We hope to continue to grow this program as we move forward.

It gives me great pleasure to honor and recognize you for your dedication to the VITA and TCE programs. You always rise to the challenges of meeting the needs of the communities you serve and I look forward to us working together again next year.

Sincerely,

A handwritten signature in cursive script that reads "Verlinda Paul".

Verlinda Paul  
Director, Stakeholder Partnerships,  
Education and Communication (SPEC)

# Certificate of Appreciation

# 2013

The California Franchise Tax Board and the Internal Revenue Service recognize:

*Bank on Sacramento*

For contributing time and effort to the community as a **partner** in the Volunteer Income Tax Assistance or Tax Counseling for the Elderly Programs.

*Selvi Stanislaus*

Executive Officer, California Franchise Tax Board

*Denise M. Page*

Area Director, Internal Revenue Service

Department of the Treasury  
**INTERNAL REVENUE SERVICE**  
Stakeholder Partnerships, Education and Communication

# Community Service Leadership



## Certificate of Appreciation

*Presented To*

**Bank on Sacramento**

In recognition and appreciation of outstanding effort, dedication and personal contributions in building stronger workplaces and communities throughout this great Nation.



  
Amelia Centers – Acting Sacramento Territory Manager  
Stakeholder Partnerships, Education, and Communication